

CHECK LIST IN PREPARATION FOR INSTALLATIONS

1. Review your invoice for correct customer information, parts and finishes.
2. Chimneys must be cleaned and or inspected before installing new equipment.
3. If we are installing gas logs, your chimney must draft well.
4. Let us know if you have any equipment in your fireplace that will need to be removed.
5. Let us know if you would like to conceal the fan cord on your new equipment.
6. If available, would you like to upgrade to an architectural cap?
7. Custom panels to exact sizes are available for most inserts. Ask us if you are interested.
8. The height of your chimney must not exceed the tested maximum for the product you have selected.
9. An outside contractor will be hired for high chimneys and or difficult roof lines. The cost will be added to your invoice.
10. If we must cancel a job due to weather or other reasons, you will be rescheduled in the next available position.
11. Washington Gas may charge your account for splitting your meter.
12. Permits are non refundable. It is the customer's responsibility to schedule the final inspection within 6 months from the date on the permit.
13. Returns with receipt and original packaging will be accepted within 14 days. Custom orders are not refundable.
14. There will be additional charges for change orders in the field.